

# QUEEN OF QUAD CITY

Tournament Handbook



March 14-15, 2026

**TBK Bank Sports Complex**

4850 Competition Drive, Bettendorf, IA 52722

Presented by:



We are pleased to have you at **Queen of Quad City** hosted by **Level 12 Sports**. This handbook contains all the information you need to compete in this year's event. Please be sure to read everything very carefully as we will not have a coaches' meeting prior to playing on Saturday.

## SCHEDULES:

All schedules and results will be posted on AES (link below):

[\*\*EVENT SCHEDULE\*\*](#)

## TEAM CHECK-IN:

Teams can check in at the facility any time before their first match on **Saturday**. Doors open at 7 am. Please allow enough time to get through the check-in process prior to your first match. If your roster is loaded into AES prior to Thursday @ 11:45PM, you do not need to bring a signed copy of your roster. If you miss the deadline, a signed copy of your roster is required at check-in.

## VENUE:

**TBK Bank Sports Complex | 4850 Competition Dr, Bettendorf, IA 52722**

## PARKING:

There is plenty of parking available at the facility. Parking will be FREE for the weekend. Do not park in the fire lanes and do not park illegally. Violators will be towed at the owner's expense.

## TICKETS:

Admission is \$25 for a weekend pass or \$15 for a single-day pass. Tickets are available via the link below.

All spectators will need a wristband. Kids ages 10 & under are **FREE**. Everyone else will need a wristband.

**\*\*NO CASH SALES\*\***

[\*\*CLICK HERE FOR TICKETS\*\*](#)

Coaches will receive a FREE wristband at team check-in (**2 coaches maximum. No chaperones or team representatives**).

Doors open at 7 am with the first matches beginning at 8 am.

## WRISTBANDS:

The ticketing program only allows us to scan the ticket one time so **DO NOT TAKE YOUR WRISTBAND OFF** for any reason. If you take it off or lose it, you will be charged for a new wristband. No exceptions.

## SEATING:

There are plenty of bleachers at each court for spectator seating. Outside chairs ARE allowed but they must have rubber soles and you must also put a towel/blanket under the legs. The facility does not want scuff marks on the wood floor.

## FOOD/CONCESSIONS:

No outside food, drinks, or coolers will be allowed into the facilities. Concessions are sold at the facility.

## AGE-SPECIFIC RULES:

All teams playing in 11/12s divisions are allowed to use the “step-in line” to serve. The step-in line will be 6’6” into the court. If a player gets 3 serves in a row from the step-in line, they will be asked to move back beyond the end-line until their service turn is ended.

## WARM-UP PROCEDURES:

Before your *first match*, teams will share the court for 2 mins (please keep balls on your own side). After the share time, each team will then get the entire court for 4 mins (serving must be a part of this time). The team that elects to serve first will get the court first.

## POOL-PLAY FORMAT:

In all pools, matches will be best 2 of 3 sets with sets 1 & 2 played to 25 points. If necessary, a 3rd and deciding set will be played to 15 points. All sets have no cap and must be won by 2 points.

Pool play will consist of 3, 4, or 5-team pools. Most teams will play 3 matches on Saturday & 2 on Sunday, but a few teams (especially in 5-team pools) might play 4 matches on Saturday or just 2 but play 3 on Sunday. Regardless, all teams will receive a minimum of 5 matches (or 10 sets) for the weekend.

## SWITCHING SIDES:

If there is varying space around the courts, teams **will switch sides** after each set. If a match goes to three sets, the teams will switch at 8 points.

Please remember that during the coin toss, your team captain is allowed to choose either serve/receive OR which side of the court they want if they win the coin toss. Many players forget that rule so you may want to remind them.

## TIEBREAKERS:

There will be NO PLAYOFFS during pool play (not even for Gold or Silver). All ties will be solved via the following protocol:

- Match Percentage
- Head-to-head (ONLY used if it is 2-team tiebreaker)
- Set Percentage
- Point Percentage
- Flip a coin

All calculations are viewable on AES online. Please monitor scores as they are updated to be sure this information is accurate throughout the day.

## BOYS POLICY:

Any team looking to include a boy on their roster MUST have their roster loaded in AES, and MUST email Tristan Grant ([tristan@level12sports.com](mailto:tristan@level12sports.com)) for approval BEFORE the tournament. If you do not do so before the event, you run the risk of the athlete not being allowed to participate.

- 12 & Under – Boys can play co-ed
- 13s – Must play in 14s or older team
- 14s – Must play in 16s or older team
- 15-18 – Not eligible to play.

## AWARDS:

Medals will be given to 1st place and 2nd place in the **GOLD bracket of each division only**. Medals are for players only, no medals will be issued to coaches.

All players participating will receive a FREE bag tag for their backpacks. Coaches will pick these up at team check-in on Saturday. We do not replace lost/stolen bag tags.

## RECRUITING

Level 12 Sports is pleased to partner with StackAthlete as our official recruitment partner. Take this opportunity to create your own personal or team StackAthlete profile. Links are below to begin the scouting process!

**PLAYER:** Click [HERE](#) to create your **FREE** StackAthlete profile. Get exposure all season long.

## STREAMING

Due to bandwidth limitations at the facility, our streaming partner **Sports Engine Play** will not be able to cover this event.

## TOURNAMENT WEBSITE

Visit our website for more information on this tournament: [https://level12sports.com/queen\\_of\\_quad\\_city/](https://level12sports.com/queen_of_quad_city/)

## TOURNAMENT DIRECTOR

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